

AutumnWOOD Hardware Lifetime Limited Warranty

Description of Mechanical Warranty

Subject to the terms and conditions of this Warranty. The manufacturer warrants that all products mechanical operations shall be free from defects in material, workmanship and operation for the usable lifetime of the applicable product when used in a residential application. Commercial applications are warranted for one year.

Description of Finishes Warranty

Subject to the terms and conditions of this Warranty. The manufacturer warrants that all product coated finishes will be free from defects in material workmanship and from tarnishing, flaking, pitting and discoloration for the usable lifetime of the product when used in a residential application. Coated finishes are warranted for one year when in a commercial application. AutumnWOOD HEREBY DISCLOSES THAT ALL OPEN FINISHES ARE SUBJECT TO CHANGE IN APPEARANCES WITH TIME AND WITH THE EFFECTS OF DIFFERENT CLIMATIC CONDITIONS. OPEN FINISHES, AS EXPECTED, GRACEFULLY CHANGE WITH TIME.

Exclusions from Warranty

1. The manufacturer produces its products in accordance with the highest standards of quality and excellence. All products are manufactured using the highest quality materials; however these products are susceptible to surface indentations and imperfections due to the nature of the material and the design and crafting of the product. These indentations and imperfections do not disqualify the product from being considered as the highest quality obtainable. The manufacturer is committed to producing each product to the most stringent human standards of quality and excellence; however, all final decisions concerning quality and excellence remain exclusively in the discretion of AutumnWOOD.
2. Any product which has been damaged as a result of installation, contrary to any of the manufacturer's written installation instructions, are not covered by this Warranty.
3. Any product that has been modified by a non AutumnWOOD supplied component is not covered by this Warranty.
4. Any product having a defect caused by improper installation, neglect, misuse, abuse or unreasonable or extraordinary use or maintenance, is not covered by this Warranty.

Remedies

If a claim is made under this Warranty and, if after investigation by AutumnWOOD, proves to be valid, AutumnWOOD will, at its sole option, either repair or replace the defective product. Upon such repair or replacement, the original remaining Warranty period will continue in effect and be applicable to be repaired, or replacement AutumnWOOD product. If an AutumnWOOD product has been discontinued at the time of repair or replacement, or if AutumnWOOD determines, in its sole discretion, that such repair or replacement is inappropriate, AutumnWOOD reserves the right to refund the original purchase price of the product. AutumnWOOD SHALL NOT BE LIABLE OR OBLIGATED FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT, OR FOR LOSS OF OR DAMAGE TO ANY MATERIAL OTHER THAN THE AUTUMNWOOD HARDWARE PRODUCT.

Warranty Claims

All claims and other communications under this Warranty must be made to the claimant's AutumnWOOD dealer or retailer. Each claim must be in writing, briefly describing the defect, and be accompanied by a proof of purchase. The claimant must provide to his or her AutumnWOOD dealer or retailer that other information and evidence reasonably required by AutumnWOOD and, if requested, must permit inspection of the product by AutumnWOOD or its representatives. If, after investigation, AutumnWOOD determines that the claim is valid, the remedy will be performed by or on behalf of AutumnWOOD in accordance with the above heading, "REMEDIES".

Limitations of Liabilities

Except as expressly provided in this Warranty to the contrary, AutumnWOOD MAKES NO, DISCLAIMS ALL, WARRANTIES, REPRESENTATIONS AND GUARANTEES (WHETHER EXPRESS, IMPLIED OR STATUTORY), INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES, EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE SOME OR ALL OF THE LAST SENTENCE UNDER THE ABOVE HEADING, "REMEDIES", AND THE IMMEDIATELY PRECEDING TWO SENTENCES MAY NOT APPLY. This Warranty is the only express warranty provided by AutumnWOOD. No employee, representative or agent nor any other person, has authority to assume or incur on the behalf of AutumnWOOD any obligation or liability in place of or in addition to this Warranty. This Warranty provides specific legal rights, and other rights, which vary from state to state, may be available.