

**Designer Doors by  
AutumnWOOD®**

## **LIMITED ONE-YEAR PRODUCT WARRANTY**

All AutumnWOOD Door wood products are warranted for the time period set forth below, subject to the restrictions that follow, to be free of defects which would render said wood products unserviceable or unfit for ordinary, recommended use.

The warranty period shall be one (1) year from the invoice date for the AutumnWOOD Door wood products.

If an AutumnWOOD Door wood product does not meet the above stated standards, AutumnWOOD Door will, at its sole discretion, either repair the product, replace the product in the original condition supplied to the distributor, or refund the original purchase price paid to AutumnWOOD Door for the product.

Unless otherwise expressly provided herein, AutumnWOOD Door shall not pay for the cost of labor, installation, or finishing of the replacement or original product, or for any other cost relating to the replacement of the product, all of which shall be the sole responsibility of the person making the warranty claim. All visible defects must be reported before the product or products are originally installed.

### **LIMITATIONS AND EXCLUSIONS**

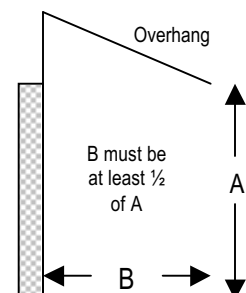
**THE FOLOWING SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS LIMITED WARRANTY:**

1. A door that has been trimmed to expose the mortise and tenon joint or dowel joint. Cutting into the mortise and tenon or dowel joint voids this warranty. Standard AutumnWOOD Door mortise and tenon doors are constructed to allow a maximum of two (2) inches to be trimmed from the bottom, and one (1) inch to be trimmed from the top without exposing the mortise and tenon joint and voiding the warranty.
2. Products that have not been sealed on all six sides (top, bottom, two faces and two edges) with three applications of exterior grade clear topcoat AFTER trimming and hanging. Door surfaces covered by stain alone without three (3) clear topcoats covering ALL surfaces shall NOT be considered sealed. We cannot warrant any door that has been painted. Any area on the product where raw wood subsequently becomes exposed (e.g.: trimming during installation) must immediately be resealed with three (3) applications of exterior grate topcoat over the raw wood to maintain warranty eligibility.
3. Products that have not been sealed to above specifications within ten (10) days of delivery to the distributor. Prior to sealing, products must be stored in a dry environment. Do not place or store products on exposed concrete.
4. Warping shall not be considered a defect unless it exceeds one-quarter inch (1/4").
5. Warping in any one and three-eighths inch (1-3/8") thick door that is either wider than thirty-six inches (36") or taller than ninety-six inches (96").
6. Warp in any one and three-quarters inch (1-3/4") thick door that is either wider than forty-eight inches (48") or taller than ninety-six inches (96").
7. Improperly installed products.
8. Bowing or nonalignment in the frame or jamb in which the door is hung, unless door and jamb were purchased from AutumnWOOD Door machined and pre-hung.
9. Any one and three-eighths inch (1-3/8") thick door used as an exterior door.
10. Damage caused by individuals not employed by, or under contract to, AutumnWOOD Door; or by any circumstance beyond the control of AutumnWOOD Door including, but not limited to, damage caused by misuse, abuse, neglect, accident, or mishandling, or by fire, flood, earthquake, storm, tornado or other acts of nature.

For the purpose of this limited warranty, misuse is defined as, but not limited to, installing a product on any side of a structure without adequate protective overhang.

"Adequate Protective Overhang" is defined as an overhang projecting a distance from the structure equal to one half the elevation distance between the bottom of the door and the base of the overhang structure at the point that is farthest from the door.

Light colored finishes must be used where exposure of product to direct sunlight is a possibility. Light finishes reflect light and deter heat absorption into the wood. Dark finishes allow heat absorption into the wood, thus accelerating the breakdown of the finish and the possibility of damage to the product.



## **AUTUMNWOOD LIMITED 1-YEAR PRODUCT WARRANTY – CON'T**

11. Attempts by persons other than those authorized in advance by AutumnWOOD Door to repair our products.
12. Surface abnormalities which are less than one-thirty-second inch (1/32") wide or two inches (2") tall or both. "Abnormalities" are defined as dips, scratches, raised areas, small dents, or compressions. Surface abnormalities can be sanded out are not considered a defect in the door's construction as covered in this warranty.
13. Panel movement (shrinkage) of one-eighth inch (1/8") or less. Temperature and humidity may cause wood panels to shrink, leaving an unstained line along the panel edge. AutumnWOOD Door panels are designed to float. Occasional touch-ups may be necessary.
14. Damage caused by extreme temperature buildup where a storm door is used. Storm doors must be vented to eliminate temperature buildup.
15. Natural variations in wood color or texture.
16. Any irregularity or discoloration in glass that is not visible from further away than six feet.

If the claimed nonconformity is warping, AutumnWOOD Door may defer repairing or replacing the product for a period of up to twelve (12) months from the date of claim or the date that the product was installed. It is not uncommon for a temporary warpage condition to occur as doors adjust to the local humidity and temperature conditions. The deferral will not be counted against the warranty period.

AutumnWOOD Door insulated glass units will be warranted against seal failure only if installed into the door by AutumnWOOD Door.

Claims under this Limited Warranty must be made in writing within the period of this warranty and before the beginning of any repair work. Claims must be sent to: Warranty Services, AutumnWOOD Door, 5105 Williams SE, Albuquerque, NM, 81705; or faxed to 505-873-1873. Claims must detail: 1) date and location of purchase; 2) THE NATURE OF THE PROBLEM; 3) the name, address, and telephone number of the person making the claim. AutumnWOOD Door reserves the right to have any door subject to a warranty claim field inspected by an AutumnWOOD Door representative within thirty (30) days of receipt of the claim.

**THE LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF PRODUCTS OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH PRODUCTS ARE INSTALLED.**

This Limited Warranty sets forth AutumnWOOD Door's maximum liability for its wood products. AutumnWOOD Door makes no other warranty, expressed or implied, including implied warranties of merchantability and fitness for a particular purpose, with respect to its products except as set forth above. No distributor, dealer, or representative has the authority to change or modify this Limited Warranty. In no instance shall AutumnWOOD Door be responsible for indirect, consequential, or incidental damages.

This warranty gives you specific legal rights, and you may have additional rights that vary from state to state. Some states do not allow the exclusion of limitation of implied warranties or of incidental or consequential damages, so the limitation or exclusion may not apply to you. IN SUCH CASE, THE DURATION OF ANY IMPLIED WARRANTY SHALL BE THE SAME AS THAT OF THE EXPRESSED WARRANTY STATED HEREIN.

This Limited Warranty applies to all AutumnWOOD Products sold after January 1, 2000.